

AFP ICON 2019 Attendee Orientation Webinar Additional Q&A

Q: When will I receive my registration email with barcode and hotel confirmation? When will the hotel have my reservation information?

A: The registration email with barcode will be sent out Tuesday March 26. If you do not receive it, check your spam filter, and then contact AFP ICON / Experient customer service at frp@experient-inc.com / phone 1-800-424-5249 or 1-847-996-5829. Conference hotels should already have reservation information.

Q: Must I print out the registration email with barcode, or may I present it on my phone when picking up my registration badge and materials?

A: Either print-out or phone will be fine.

Q: What are the conference registration hours?

A: See slide # 13 in the slide deck.

Q: Should I bring my own tote bag for Marketplace materials?

A: AFP has invested in higher quality tote bags, so no need to bring your own unless you plan to go wild in the Marketplace!

Q: Can anyone visit the exhibit hall, even if they're not signed up for the conference?

A: No, entrance to the exhibit hall requires at minimum a guest registration badge.

Q: What's the deal with guest registration?

A: Conference registrants may register up to two (2) guests at a fee of \$99 per guest. Registration is available at www.afpicon.com or on-site in the conference registration area. The guest category is intended for spouses, family, and friends who have no professional connection to AFP, the fundraising profession, or the non-profit sector. Guest registrants may attend general sessions, visit the exhibit hall, and attend networking events; they may not attend education sessions or pre-conference workshops. Guests must purchase a ticket to attend the Viva Fiesta event.

Q: How can I buy a ticket for the Viva Fiesta event?

A: Click "Manage Your Registration" on the AFP ICON website at www.afpicon.com, and follow the prompts to add the Viva Fiesta event. Tickets will also be sold at conference registration in San Antonio on a space available basis.

Q: How can I sign up for the run/walk group and yoga?

A: All registrants will receive an email no later than March 20 detailing the sign-up process. Space is limited, so sign up as soon as possible. And sorry, but due to limited space it is unlikely that sign-up will be available on-site.

Q: How can I sign up for an executive coaching session?

A: Click "Manage Your Registration" on the AFP ICON website at www.afpicon.com, and follow the prompts to add an executive coaching session. There is a \$50 fee. Space is limited, so sign up as soon as possible. And sorry, but due to limited space it is unlikely that sign-up will be available on-site.

Q: Do I need to sign up in advance for affinity group networking?

A: No need to sign up in advance, just show up to the group session that interests you.

Q: Any considerations if my flight arrives later on Sunday after the conference has begun?

A: No worries if you arrive late, though we encourage you to visit the registration area as soon as possible after you arrive because security guards will check registration badges especially at the Marketplace door (which also leads to the general sessions).

Q: Will water be available?

A: Yes, water bubblers will be placed throughout the convention center, and AFP will provide a refillable water bottle as part of your registration materials.

Q: How do I use the conference mobile app?

A: See instructions at www.afpglobal.org/app.

Q: Do I need to sign up for education sessions?

A: Conference education sessions are first-come, first-served with no need to sign up ahead of time. Pre-conference workshops do require a separate registration and fee.

Q: May I come and go among education sessions?

A: You are welcome to come and go, but please avoid being disruptive as you enter or leave a room.

Q: Will the conference offer informal "pop-up" sessions?

A: Yes, AFP plans to offer pop-up sessions in the AFP Hub in the Marketplace, with speakers and topics chosen based on demonstrated popularity. Pop-up sessions will be announced via the conference mobile app, so stay tuned.